



# Family & Children's Services of Renfrew County

*Together, A Caring Community.*

## CHILD AND FAMILY SUPPORT WORKER

**Department:** Prevention Services

**Accountability:** Supervisor

**Location:** Pembroke

### GENERAL RESPONSIBILITIES:

The child and family support worker provides strength based supportive services to children, youth, adults and families. This position is not authorized in this agency to provide the full range of child protection services, e.g. investigation, bring to a place of safety, placement.

The position may be used to deliver a range of services which generally fall under the purview of child and youth workers, early childhood education workers, child care workers, social service workers. Functions include tutorial assistance, behaviour management, prenatal care assistance, prevention supports, and supporting family visiting plans, parent programs (Positive Parenting and Parents Anonymous)

### DUTIES PERFORMED ON A REGULAR BASIS:

- The provision of appropriate information to the social worker or team supervisor and participation in weekly consultation as assigned.
- Provides case work supports including parent teaching, parent aide modelling, behaviour management, tutorial assistance, supporting family visits, one to one supports, in home supports
- Facilitates groups – parenting programs, etc. As some meetings will be in the evening, hours will need to be flexible.
- Assisting in building family's support networks
- Completes case note and summary file recording for review
- Participates in scheduled supervision and/or conference meetings for the purpose of ensuring appropriate delivery and planning of case aide services.
- Provides supervision for access visits maintains contact with selected children in care (one to one child assignments) and performs related duties as assigned.

## **PERFORMANCE INDICATORS**

- The completion services and supports including timely documentation of contacts and observations as required with clients and liaison with collaterals, referral sources and other parties.
- The provision of accurate and complete information to the social worker or supervisor.
- The demonstration of specific technical skills as per the assessment of the social worker or others involved in preparing detailed intervention plans.
- The satisfactory completion of supportive services across departments as required.
- The completion of sufficient volume of interventions to demonstrate the client centred requirements of the position, e.g. sixty percent of the duties should involve direct delivery of service to clients.
- Timely intervention and feedback to social workers.
- Demonstrated success in child and family functioning resulting from specific task oriented interventions.

## **KNOWLEDGE & SKILL REQUIREMENTS:**

- This position requires community college specialization and/or undergraduate university training in the general arts - psychology and/or social sciences.
- Bilingualism will be considered an asset.
- Understanding of the CYFSA, Signs of Safety, Anti-Oppressive Practice and Strength-Based approach

## **DIFFICULTY OF EXECUTION:**

Child and Family Support Position functions are subject to supervision and are generally task oriented. They necessarily involve knowledge of specific interventions and technical knowledge of behaviour management, strength based practice and child development. Difficulty of execution is a function of the mandatory nature of many of the services provided and the potential demands for evidence produced by delivering a mandatory service.

## **SALARY:**

Salary Range: As per collective agreement